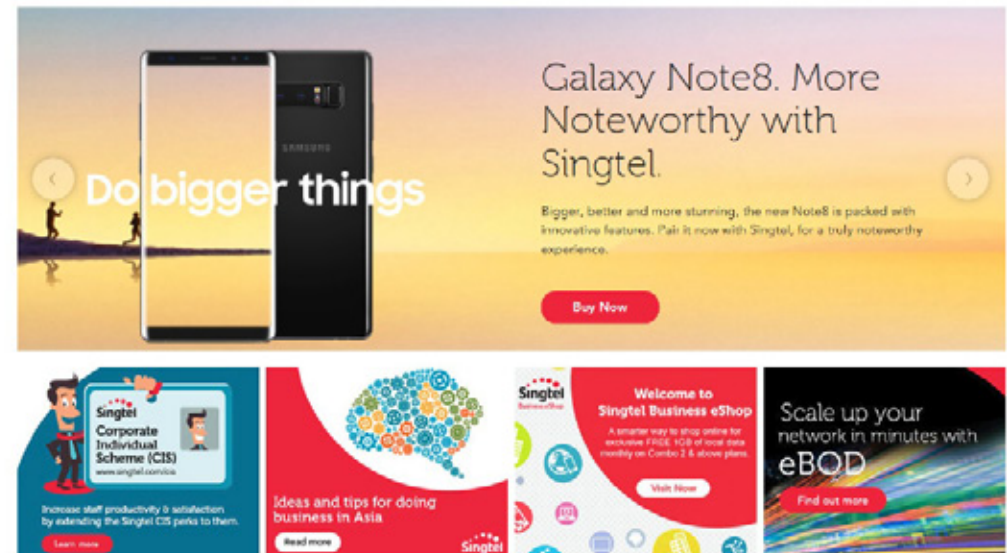
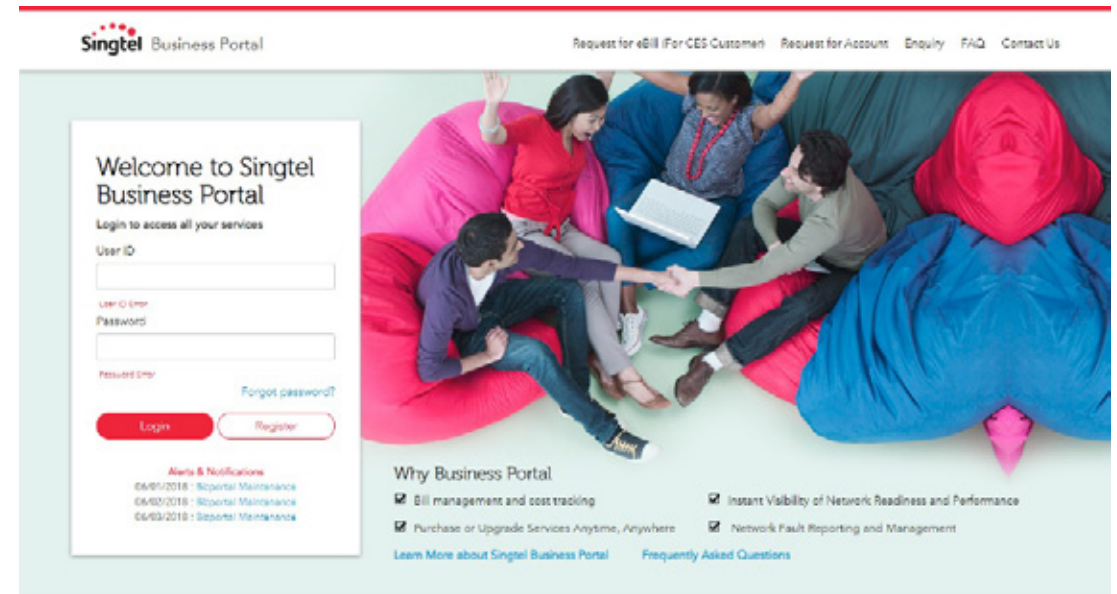
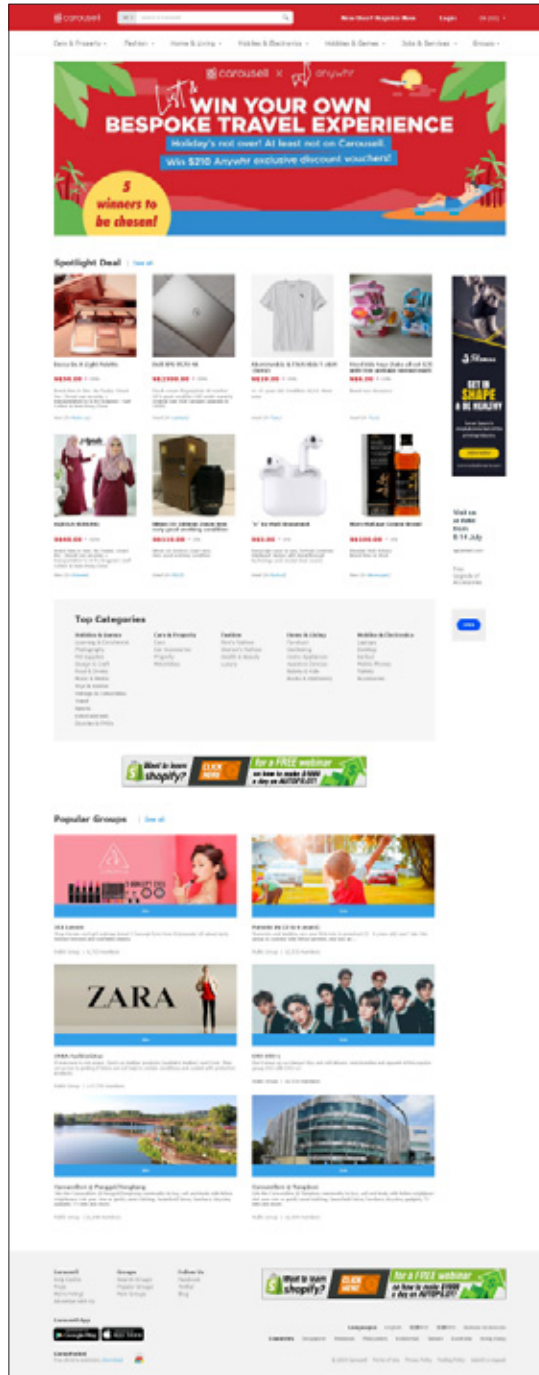
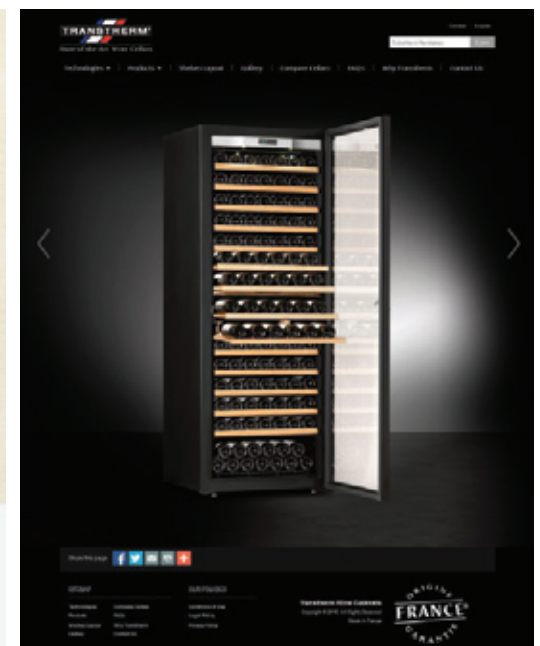
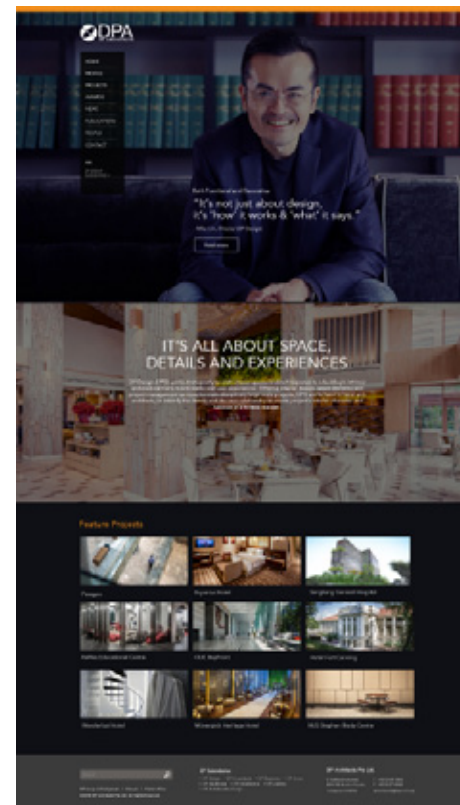
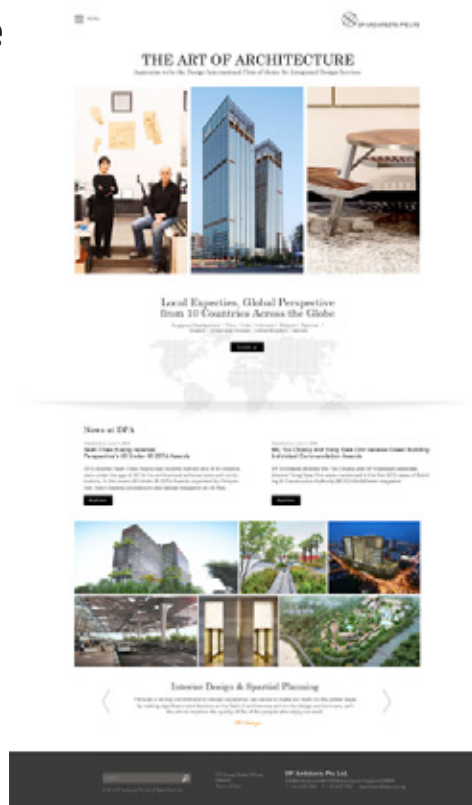


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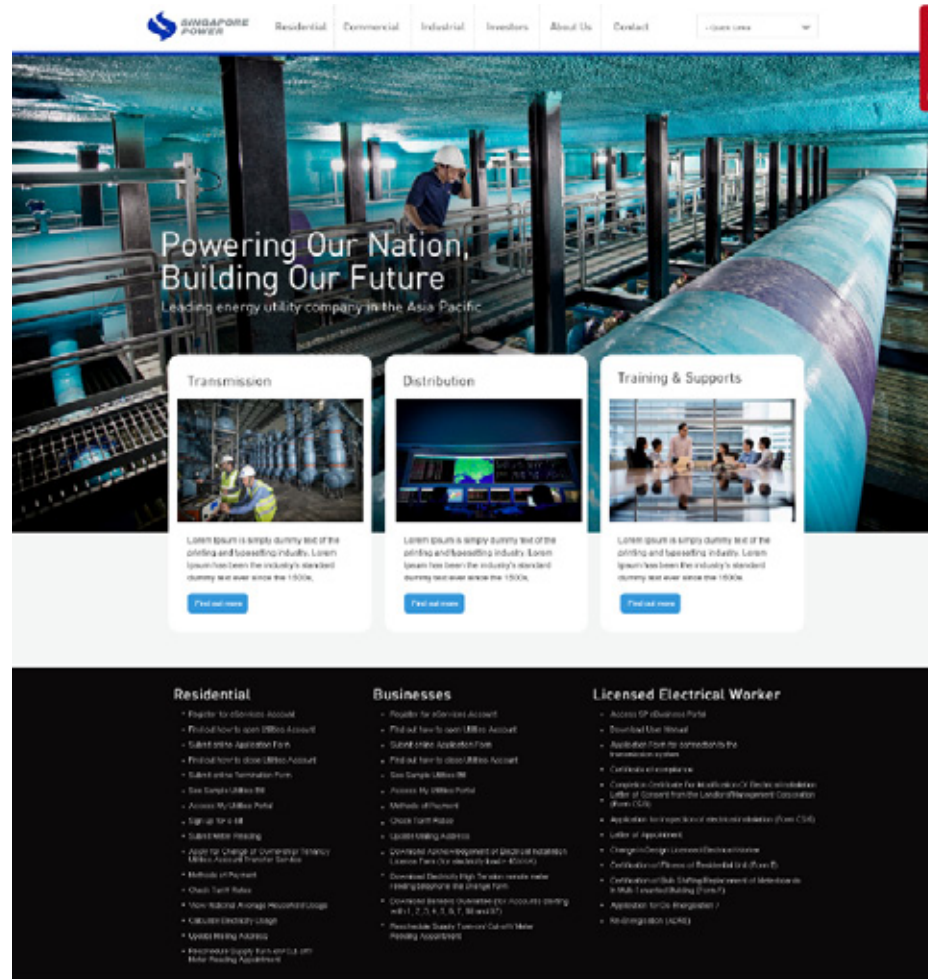


Website Design



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24-Hr Emergency Hotline (City Gas)
To report on gas leakage, supply interruption & low pressure
1800-752 1800

24-Hr Electricity Service Centre
To report on electricity supply interruption
1800-778 8888

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Reliability and Services

Maximized Reliability, the latest Smart Meter, Smart Router, Smarting technology to ensure reliable meter data readings.

[Find out more](#)



SP On-the-Go

Customers can use one of the 4000+ SP Services Customer Service Centres to carry out their utilities transactions.

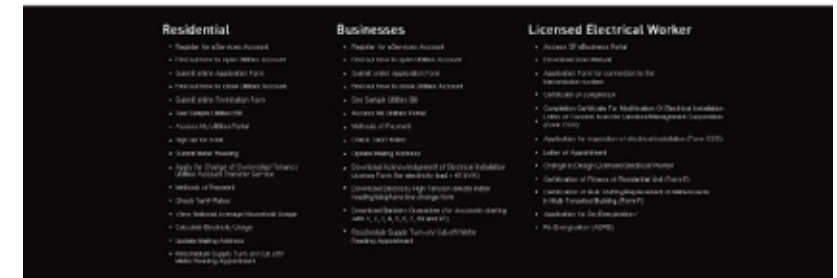
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Enhancing Customer Experiences

Two Star 2016 Customer Care Officer (CCO) award, winning a customer of the year. SP Services Customer Service Centre at Cross Island.

[Find out more](#)



Residential

- Register for electronic Account
- Find out how to open SP eAccount
- Submit online Application Form
- Find out how to close SP eAccount
- Submit online Termination Form
- See Sample SP eAccount
- Access My eAccount Portal
- Sign up for e-mail
- Submit online Reading
- Apply for Change of Ownership/Transfer of SP Services Customer Service Centre
- Methods of Payment
- Check Tariff Rates
- View National Average Measurement Usage
- Calculate Electricity Usage
- Responsible Supply Tariff/Supply/Supply Readiness Appointment

Businesses

- Register for electronic Account
- Find out how to open SP eAccount
- Submit online Application Form
- Find out how to close SP eAccount
- Submit online Termination Form
- See Sample SP eAccount
- Access My eAccount Portal
- Sign up for e-mail
- Submit online Reading
- Apply for Change of Ownership/Transfer of SP Services Customer Service Centre
- Methods of Payment
- Check Tariff Rates
- View National Average Measurement Usage
- Calculate Electricity Usage
- Responsible Supply Tariff/Supply/Supply Readiness Appointment

Licensed Electrical Worker

- Access SP eAccount Portal
- Download User Manual
- Application Form for connection to the power network
- Application for connection
- Completion Certificate for Modification of Electrical Installation
- Letter of Consent for Installation/Modification/Alteration of Electrical Installation
- Application for Disconnection/Reconnection
- Letter of Appointment
- Change of Design/Location/Scope of work
- Cancellation of Power of Appointment (SP Form 2)
- Completion of work, inspection and measurement
- Final Inspection/Building Permit
- Application for Disconnection/Reconnection
- SP Registration (SPRF)

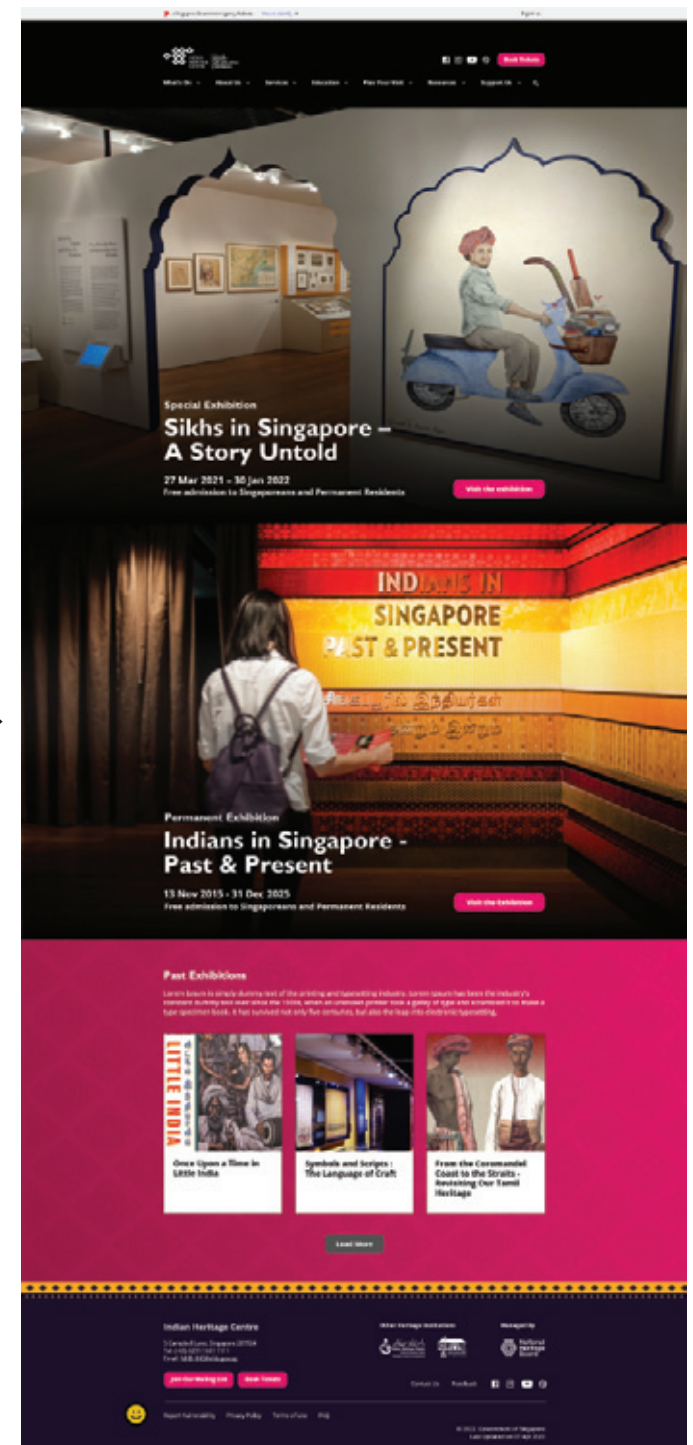
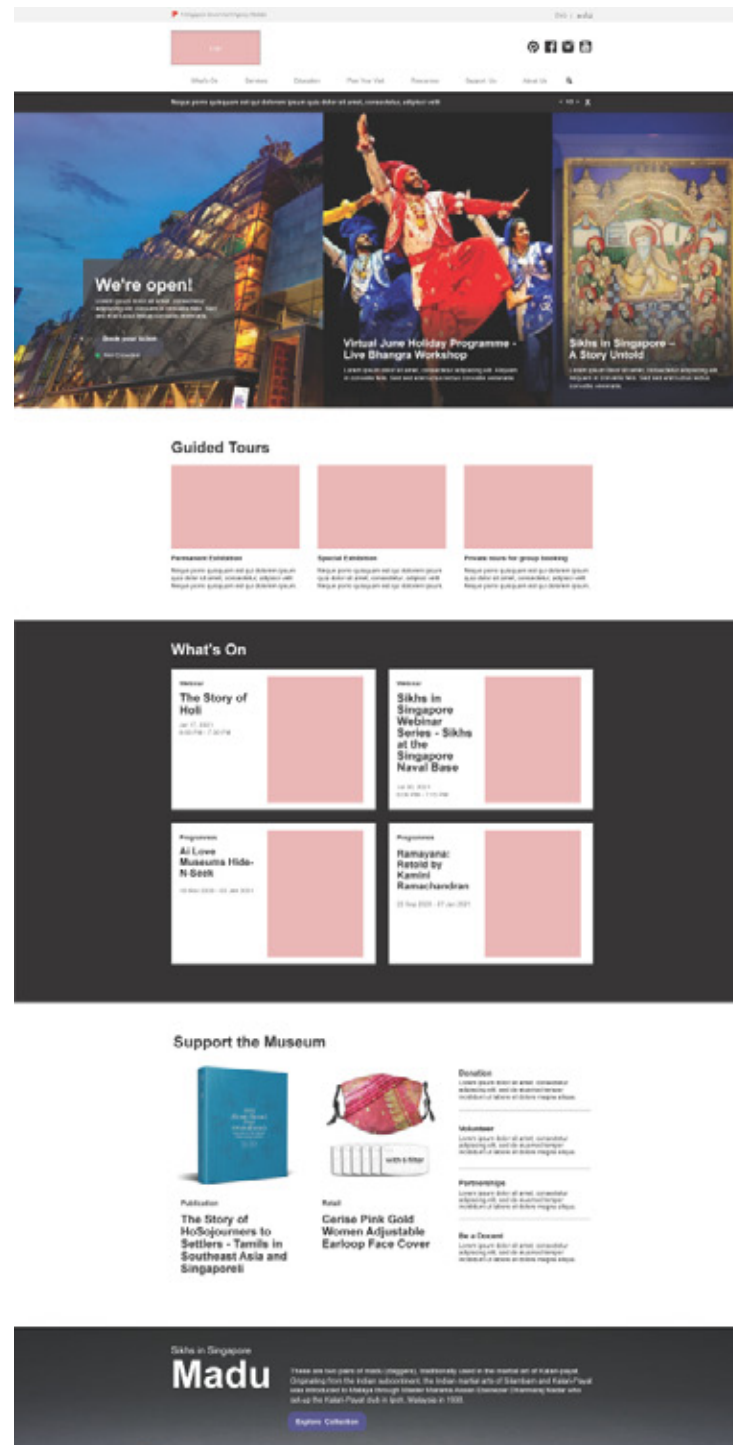


24-Hr Emergency Hotline (City Gas)
To report on gas leakage, supply interruption & low pressure
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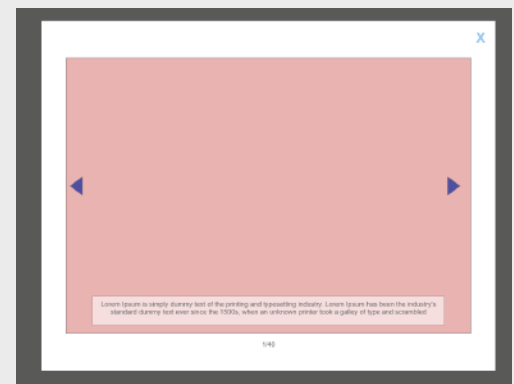
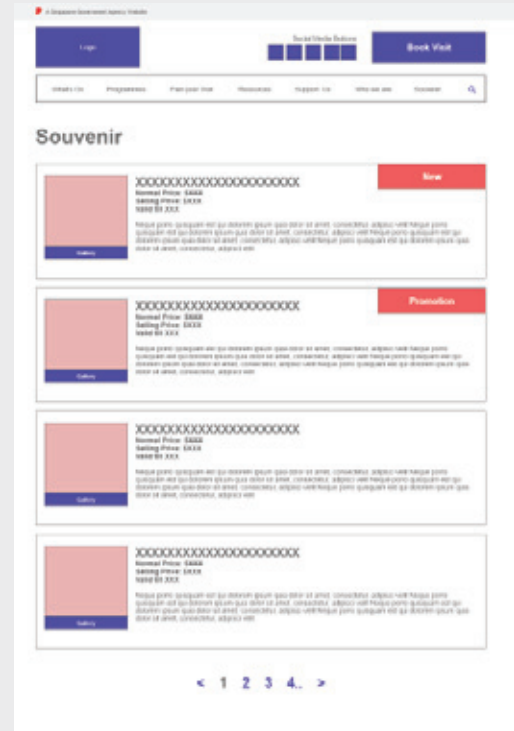
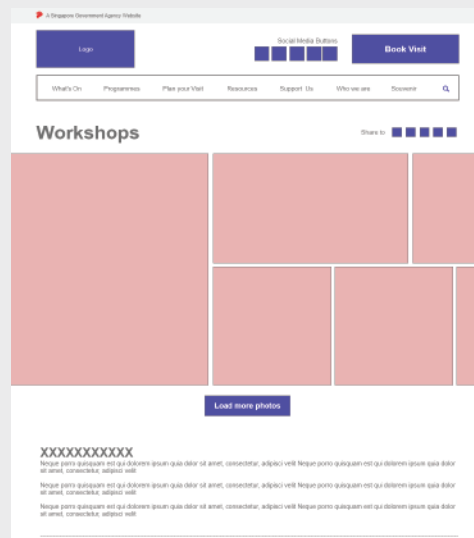
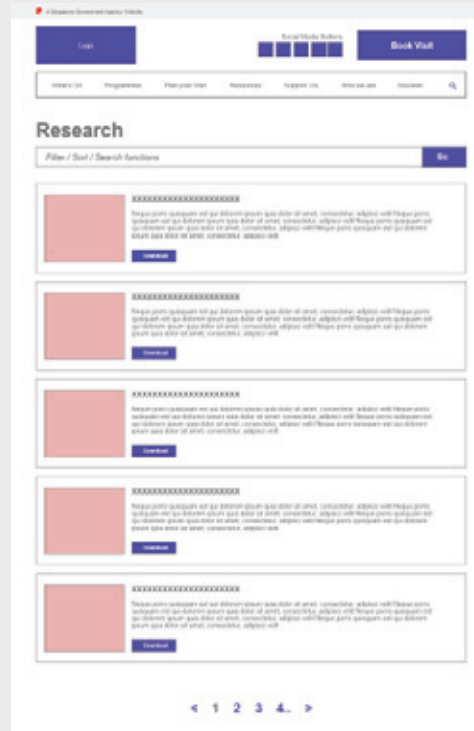
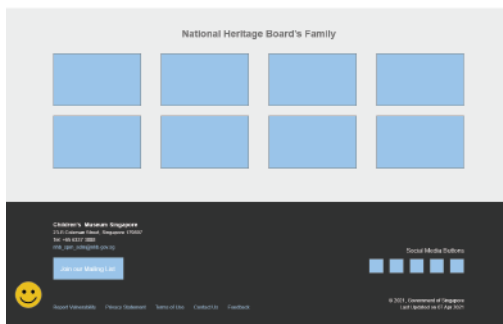
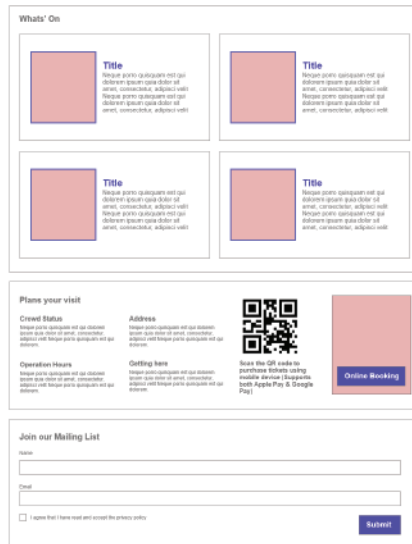
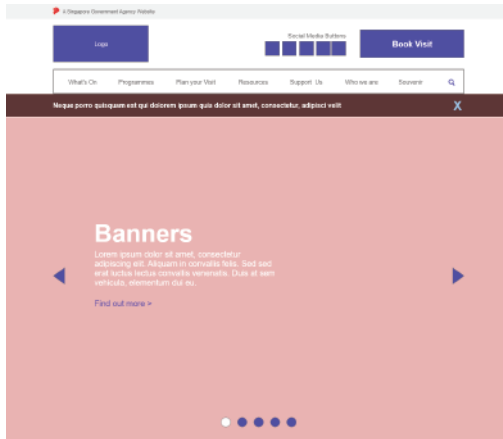
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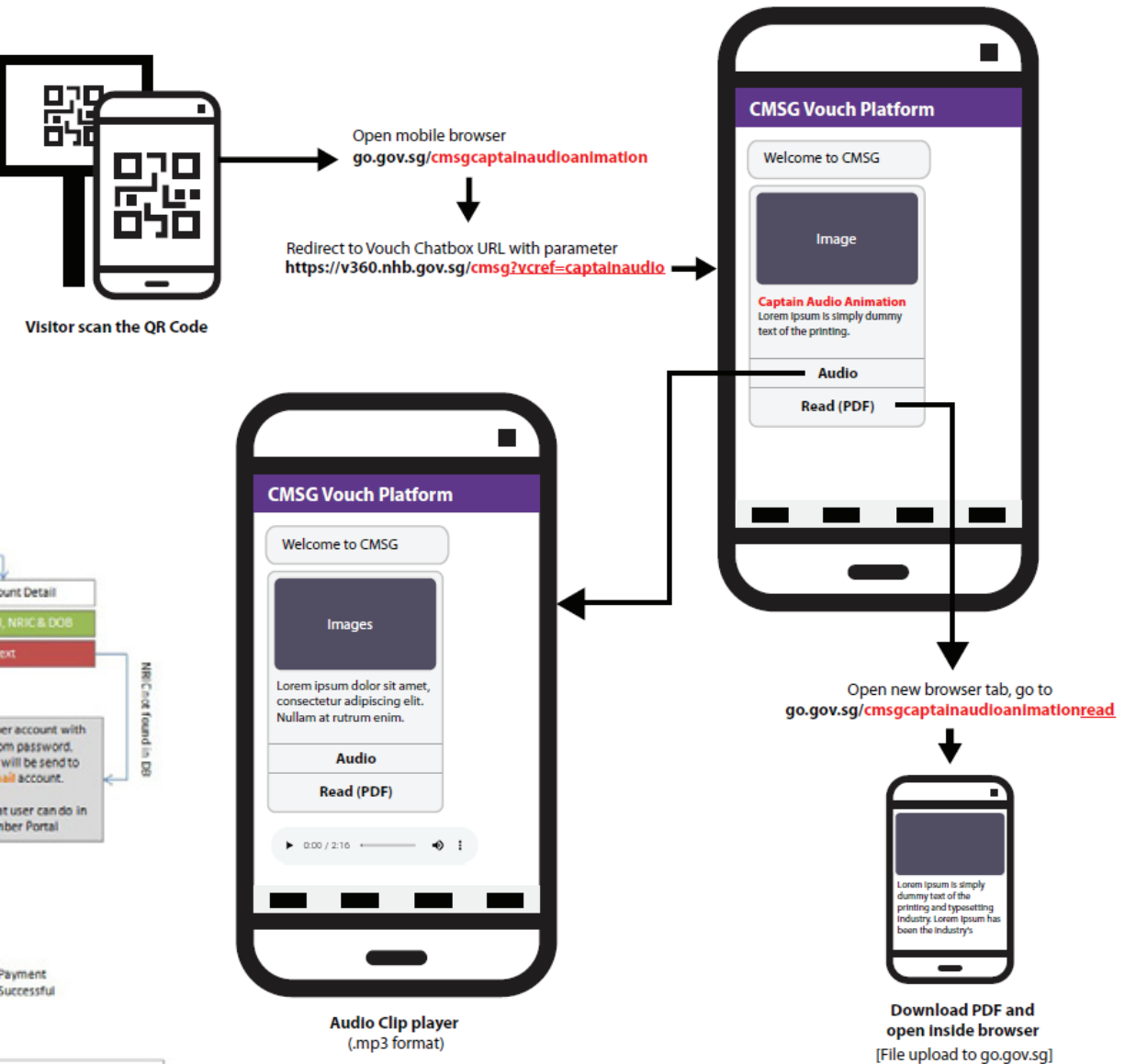
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Website Design (low-fidelity wireframe)

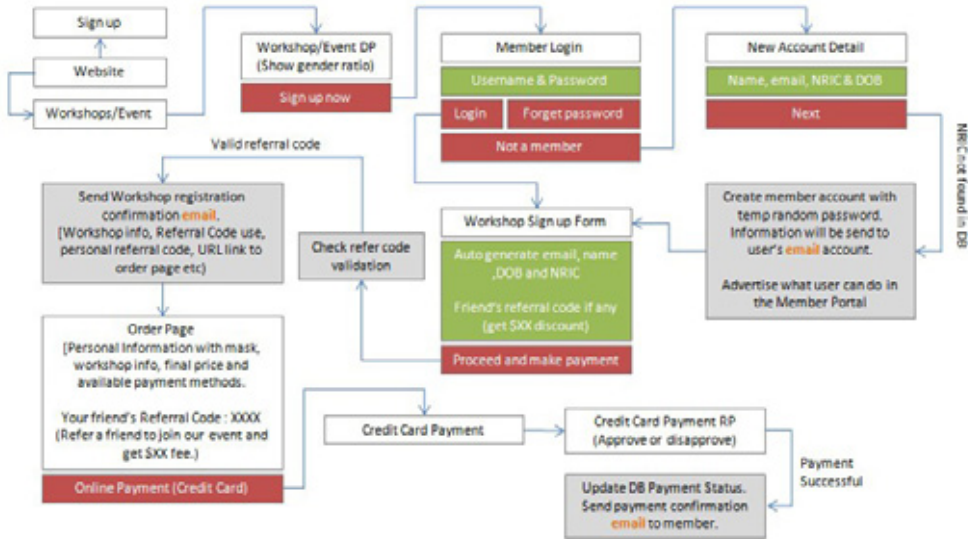


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Sign up for Workshop/Event



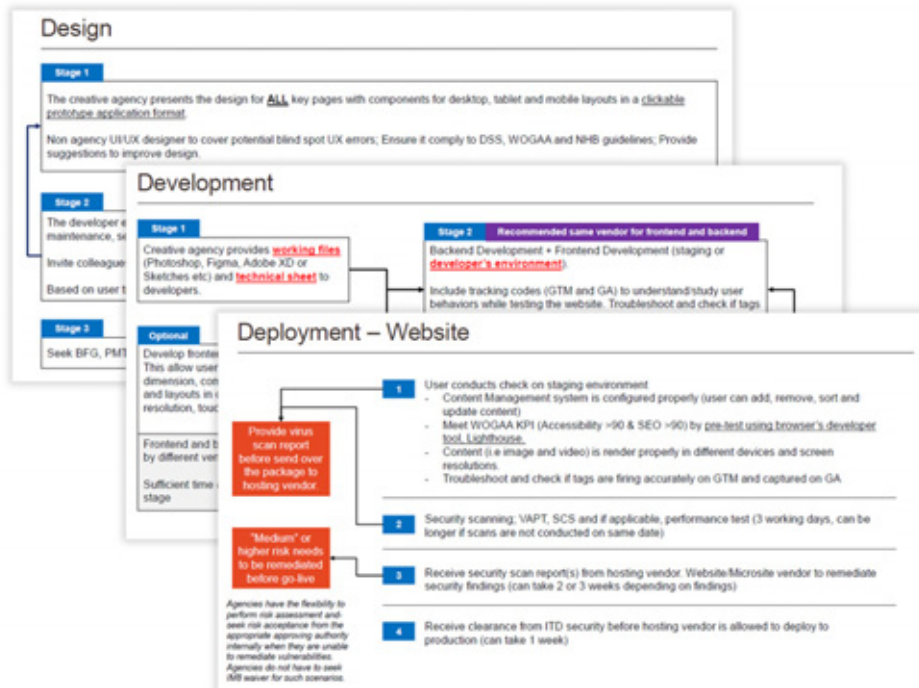
1. Unlimited use of referral code.
2. Member can login to Member Portal to see more information (Chat group QR Code, participants demographic, etc)
3. Administrator will refund the member after the event using [PayNow](#) or Bank Transfer

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Variables	Tab settings
Exploration Name: Conversion	TECHNIQUE Free-form
Last 30 days 26 May - 24 Jun 2023	VISUALISATION
SEGMENTS + File Download	
DIMENSIONS + Session source/me... File name	SEGMENT COMPARISONS File Download Drop or select segment
METRICS + Conversion	Pivot First column

File name	Segment	File Download	Totals
	Session source/medium	Event count	Event count
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